

IMS Strategy 2023-2028

Our vision is to guide each and every person on the move

We are changing the way people travel. We connect smartphones with cars, we help families stay in touch and navigate company fleets all over the world. And we never stop innovating.

We were the first to come up with many great ideas. That's what makes us a global trendsetter in navigation sector. Our strategy is based on EUROWAG visions and strategy in the LBS (location based services) field. We have special focus on trucks, to democratize commercial road transportation through a technological revolution and create a sustainable future for this industry.

Sygic a.s. considers the quality of its product and service, the protection of the environment, information security and cybersecurity key elements of its business strategy.

Our strategic goals and commitments:

Quality, environment and security

- To develop our innovative SW products in the field of navigation systems for automotive based on a location-based service (LBS) to provide services or information to navigate users all over the world.
- Accelerating Energy Transition by increasing the Coverage of EV (Electric Vehicle) Stations POI (Point of Interest) and payment acceptance network.
- EV Routing App improvements.
- Improving our customers' driving style through analysis, advice and incentives.
- Highest quality in our systems and processes, continuous improvement of efficiency our management system.
- Protection of all sensitive data and especially the personal information of all our customers.

Compliance

- To be compliant with all requirements in our contracts worldwide.
- To be compliant with all applicable environmental regulations and sustainability commitments.
- To be compliant with all relevant requirements and standards in quality, environment, information and cybersecurity (ISO 9001, ISO 14001, ISO 27001, ISO 21434, aSPICE etc.)
- To achieve compatibility with UN Regulation No. 155 through the implementation of ISO/SAE 21434, and compliance with UN R156 via application regulation's requirements for secure and controlled software updates within software development lifecycle.

Resources

- One IT with EUROWAG.
- Operating ethically and with integrity, including anti-corruption.
- Hire exceptional people for an unrivaled environment.
- Minimizing language barriers by providing the opportunity to improve different language skills.
- Efficient and responsible use of energy and water.
- Develop people on mutual apprenticeship and learning from experiences, promotion of employee training and awareness.

The Management encourages all its employees to achieve these objectives, relying on their support and involvement. Top Management will maintain the commitment & leadership system and take responsibility for the IMS effectiveness by establishing the strategy (policy) and objectives consistent with the strategic direction & context of Sygic and analyzing risks & opportunities.

We also expect our contractors and partners to embrace these principles and reflect them in every aspect of the work they perform.

23th April 2025

Štefan Jančiga, General Manager